

Accessibility for Ontarians with Disabilities Act (AODA)

Dooley Lucenti LLP is committed to providing accommodations for people with disabilities in accordance with the Accessibility for Ontarians with Disabilities Act, 2005. All goods and services provided by Dooley Lucenti LLP are carried out in a manner that is dedicated to providing dignity, independence, integration and equal opportunity to everyone, with or without a disability.

The definition of “disability” as defined in the Accessibility for Ontarians with Disabilities Act, 2005, is:

- A) any degree of physical disability, infirmity, malformation or disfigurement that is caused by bodily injury, birth defect or illness and, without limiting the generality of the foregoing, including diabetes mellitus, epilepsy, a brain injury, any degree of paralysis, amputation, lack of physical coordination, blindness or visual impediment, deafness or hearing impediment, muteness or speech impediment, or physical reliance on a guide dog or other animal or on a wheelchair or other remedial appliance or device;
- B) a condition of mental impairment or developmental disability;
- C) a learning disability or a dysfunction in one or more of the processes involved in understanding or using symbols or spoken language;
- D) a mental disorder;
- E) an injury or disability for which benefits were claimed or received under the insurance plan established under the Workplace Safety and Insurance Act, 1997.

Assistive Devices

Dooley Lucenti LLP will allow anyone with a disability to use their own assistive devices while accessing our goods and services. Anyone with an assistive device should advise the Receptionist.

Guide Dogs and Service Animals

Dooley Lucenti LLP is committed to accommodating anyone with a disability accompanied by a service animal. If excluded by law, we will ensure that alternative measures are available to the person with the disability to access our services.

Definition of a service animal is defined as an animal that a person with a disability uses for support. The service animal is usually visually apparent by its appearance and/or behaviour.



Use of Support Persons

Dooley Lucenti LLP welcomes people with disabilities who are accompanied by a support person. At no time will a person with a disability accompanied by a support person be prohibited from accessing our goods and services while on our premises.

A “support person” is defined as someone who assists people with disabilities in a variety of ways, by aiding with communication or providing physical assistance. A support person can be a paid professional, a volunteer, friend or family member. The person is not required to have special training or certification.

Where confidential matters will be discussed or released in the presence of the support person, the person with the disability will be required to provide consent to Dooley Lucenti LLP. If necessary, the support person may also be required to consent to maintain confidentiality.

Disruption of Services

In the event of a planned or unexpected disruption of services, Dooley Lucenti LLP will make reasonable efforts to provide notice with information regarding alternative services available to anyone with a disability.

Feedback

Dooley Lucenti LLP encourages feedback from customers with disabilities on the service provided by our staff, lawyers, clerks and volunteers.

People can submit their feedback directly to:

Debbie Galbo
HR/Office Manager
10 Checkley Street
Barrie, Ontario
L4N 1W1
705-792-7963
dgalbo@dllaw.ca